

COVID-19 Countermeasures Shop Proclamation



(Proclamation number:2004341)

Shop name:シティプラザすぎや

Proclamation date:2020年06月01日

Responsible party:岡本 努

At this establishment, we are taking the following efforts.

Measures to reduce the risk of droplet infections

- Employees who are feverish, fatigued, or have a cough are not allowed to come into work
- All of our infection prevention efforts will be made public
- Will prevent crowding
- Will maintain spacing between people in line
- Employees are required to wear masks
- Will maintain space between customers
- To prevent the scattering/spreading of spray (from coughing/speaking etc.)
- Strive for good ventilation
- Will enforce the three Cs (closed spaces, crowded spaces, close-contact settings)
- Will prohibit conversing in loud voices
- Will ask customers to observe proper coughing etiquette
- Ask customers to refrain from talking in loud voices
- We will create an environment where people who have a high risk of infection can feel safe

Measures to reduce infection through contact

- Will provide an environment where customers can easily wash their hands and use hand sanitizer
- We will decrease the amount of products that have come into contact with several people
- Will enforce cashless payments and the usage of coin trays
- Between different waves of customers, cleaning and disinfecting
- Will regularly clean doorknobs etc. with alcohol disinfectant
- We will shorten waiting time for customers to receive service
- We will adopt methods of service which minimize interpersonal contact
- We will create an environment wherein customers can receive service without being face-to-face
- Will ask customers to thoroughly wash their hands and use hand sanitizer

Responses if COVID-19 were to break out

- Will contact customers
- Will autonomously make the establishment name public
- Will cooperate with health care centers in their proactive epidemiology examination

 **Hiroshima prefecture**